

Orientations

At Happy Tails, we want to ensure maximum care, comfort, and convenience for each pet (and owner) visiting our facility. We know that the unique atmosphere at Happy Tails may not be suitable for all pets, which is why the orientation process is vital for all first time boarding or daycare visitors.



Purpose of the Orientation

- To help assure that we maintain as safe an environment as possible, free from dogs who could potentially harm others
 - To assure that each pet is comfortable in our environment
 - To assure that each owner is fully aware of our policies and procedures and is comfortable leaving their pet in our care
 - To assure that we have all the necessary information for each guest
 - To assure that each guest is up to date on their vaccinations

To give everyone peace of mind, we want to ensure that Happy Tails is a good fit for your pet before their stay.

To Be Eligible for an Orientation

- Your dog must be spayed or neutered if over 6 months of age
- Your dog must be current on rabies, distemper, and bordetella vaccines which we will verify directly with your vet

When We Schedule Orientations

- All 7 days of the week
- Between the hours of 9:00am and 7:30pm
 - By appointment only

How To Pass The Orientation

- The dog must not show any signs of aggression towards the other dogs or the staff
- The dog must not seem excessively fearful of the surroundings, overwhelmed, or stressed out

After passing orientation your pet is welcome back at any time!